

TECHNICAL BULLETIN

CETA SUPPORT TO BUILDING SERVICES OPERATION DURING THE COVID-19 PANDEMIC

Bulletin No. 007



TECHNICAL SERVICES

24th March 2020

INTRODUCTION

Critical Engineering and Technical Audit, CETA, was created in 2019 to provide guidance, expertise and technical audit to ensure quality and aligned delivery across all contracts. Under the leadership of Tony Chase, the team has already undertaken 120 interventions, across 46 contracts.

The following bulletin presents how CETA can support the operational teams in the context of COVID-19, with key contacts listed overleaf.

BACKGROUND

CETA focuses on critical infrastructures including:

- Data Centres
- Broadcasting – TV & Radio Stations
- Banking – Dealing rooms & floors
- Hospitals
- Manufacturing – Infrastructure is critical to the production of goods etc.
- Specialist environments – Pharma etc

The current circumstances put our clients' critical infrastructures to the test for a long period. They need:

- More resilience
- Critical incidents management
- Critical staff level management

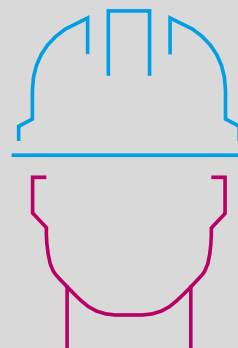
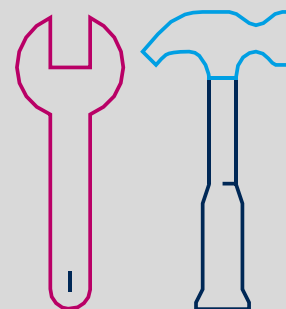
ENHANCED RESILIENCE REQUIREMENT

The general approach is to make the central CETA team available to bring expertise, enhance resilience and lift some burden from the operational team. This can be achieved in the following ways :

- **Online support** for technical questions, complementing other bulletins such as Bulletin 4 RE SFG30 and 5 RE Situation Assessment.
- **Relief Engineer training** co-ordination with relevant qualifications to a Competent Person (CPs) status.
- **Planning of shutdown and recommissioning forward planning**, using the same expertise proven in planning building blackout tests and contract mobilisations
- **Procuring spares and managing subcontractors**
- **Critical Incident Management**, assisting the operational team in re-instating the service and conducting post incident reviews to inform the client's BCP

CETA's underlying commitment is to provide both expertise and resources to assist Mitie's operational team.

Tony Chase | Head of Critical Engineering & Technical Audits
Technical Support Team | Technical Services
M: +44 (0)7387 232048
www.mitie.com



TECHNICAL BULLETIN

CETA SUPPORT TO BUILDING SERVICES OPERATION DURING THE COVID-19 PANDEMIC



TECHNICAL SERVICES

Bulletin No. 007

24th March 2020

NATIONAL SUPPORT COVERAGE

Tony Chase – Head of CETA

- Multi-skilled (M&E)
 - Account/Operations/ Project Management
- Tony.chase@mitie.com - 07387 232 048

David McCrory – Lead Technical Auditor

- M&E Mechanical bias
 - Contract Management
- David.McCrory@mitie.com - 07887 059 372

NATIONAL (South) Ralph De Meyer, Resilience Manager

- Multi-skilled (M&E), HVAE
 - Critical Engineering Management
 - Account/Operations/Project Management
- Ralph.DeMeyer@mitie.com 07901 223596

NATIONAL (South) Paul Gull, Resilience Manager

- Multi-skilled (M&E), HVAE
 - Critical Engineering Management
 - Account/Operations/Project Management
- Paul.Gull@mitie.com 07387232092

NATIONAL (North) Gary Morley, Resilience Manager

- Multi-skilled (M&E), HVAP, Gas, HVAC specialism
 - Critical Engineering Management
 - Operations/Project Management
- Gary.Morley@mitie.com 07469034618

CETA REGIONS

REGION 1 Fraser Montgomery

- Mechanical bias
 - Account /Operations Manager
- Fraser.Montgomery@mitie.com
07384 438 873

REGION 4 David Thurstan

- M&E - Mechanical bias
 - Contract Management
- David.thurstan@mitie.com
07464 495 597

REGION 2 Philip Cooper

- Electrical bias
 - Critical Engineering Manager / Operations Management
- Philip.Cooper@mitie.com
07824 083 073

REGION 3 Kevin McHugh

- Electrical bias
 - Contract Management
- Kevin.mchugh@mitie.com
07387 232 747

REGION 5 Matthew Huggins

- Mechanical bias
 - Heating & Ventilation, Plumbing, GAS
- Matthew.huggins@mitie.com
07342 033 254

