

Award	Year of Award	Awarding body	Notes
Real IT Awards - Data Into Insight	2020	Real IT Awards (RITAs)	Mitie won the Data Into Insight award for Mozaic, our bespoke tool for live facilities management insight.
British Security Awards (Nationals) - four wins	2020	British Security Industry Association (BSIA)	<p>Best newcomer: Harriet Giles - Joined the GSOC in 2019 and output has been outstanding. Clients appreciated her insights on Hong Kong and valuable analysis.</p> <p>Outstanding act: Adam Rich - Dealt with violent shoplifter who stabbed Adam repeatedly with a shard of glass. Adam protected shoppers despite being injured and waited for police.</p> <p>National Partnership Award: Mitie and Marks & Spencer Connected Solutions - World class facility with fully integrated solution, combining the best people, technology and intelligence enabling better protection.</p> <p>Best Use of Technology: Incident data analysis at the B&Q Crime Centre - Real-time, top-level incident analysis. Over 2,000 incidents entered each month. All are classified and scored automatically, enabling actions to be deployed. For more information visit: www.britishsecurityawards.co.uk/winners-2020</p>
RICS Social Impact Award, East	2020	RICS	Mitie won in the Commercial category for the Essex County Council One FM Partnership. Judges said: "This is an inspirational partnership demonstrating how public and private organisations can join forces for the greater good and provide real social benefit to the community." More information is available on the RICS website: https://www.rics.org/uk/training-events/rics-awards/rics-awards-east/

<p>British Security Awards (Regionals)</p>	<p>2020</p>	<p>British Security Industry Association (BSIA)</p>	<p>The Regionals celebrate success in specific locations across the UK and winners are put through to the Nationals, which will be held in July. Mitie's winners were... Best Newcomer: Daniel Vilka - London Harriet Giles - East Midlands</p> <p>Best Team: Christopher Fearnley, Stephanie Ritchie, Jo Painter - London Helen Hyman, David Samuels, Danny Plass- East Midlands Alex Collins, Nathan McKinnon, Mark Taylor - North West George Johnson, Andy Carscadden, William Stephen - Scotland Gary Hayes, David Bowden, Gary Palmer - South West</p> <p>Outstanding Act: Emilija Zemaitaityte & Barry Pullen - London Colin Monk - East Midlands Damian Morris & David Mussell - Northern Ireland Adam Rich - South West Clive Mason, Callum Ward, Lee Payne - Wales Benjamin Brady - Scotland</p> <p>Service to the Customer: Roger Williams - London Amy Harrison - East Midlands Stephen Walker - North West Anthony Thompson - Scotland Daniel Osborne - South East</p> <p>Security Manager of Year: Tony Stallard - East Midlands Hayley Brogden - North East</p>
<p>RE100, EP100 and EV100</p>	<p>2020</p>	<p>The Climate Group</p>	<p>Mitie is the first FM company to sign up to all three Climate Group initiatives and the eighth company in the world to do so. RE100 is a commitment to only using 100% renewable electricity across all sites, which Mitie has already achieved. Mitie signed up to EV100 in 2019, committing to convert its entire fleet to electric vehicles. And Mitie signed to EP100 in 2020, with the promise to double its energy productivity over the next 25 years.</p>

Donald A Matheson Recognition Award	2020		For April 2020 it is awarded to Mitie, for all their hard work, effort and determination to make Glasgow Central station as safe as possible for staff and passengers.
RosPA Gold	2020	Royal Society for the Prevention of Accidents	Awarded to our Cumbrian Collaboration contract - part of Mitie-Sellafield - for seven consecutive Gold awards for health and safety.
RoSPA Gold	2020	Royal Society for the Prevention of Accidents	Awarded to Mitie Technical Services for achievements in health and safety.
13.0 'Low Risk' ESG rating	2020	Sustainalytics	As of April 2020, Mitie has achieved a 'Low Risk' Environment, Social and Governance (ESG) rating of 13.0, on a scale from 0 to 100. Mitie is the best scoring facilities management (FM) company worldwide, as determined by the highly-regarded ESG rating agency, Sustainalytics. Our score of 13.0 demonstrates Mitie is a responsible corporate citizen and not only a desirable organisation in which to invest, but one worth working with.
Construction Online Platinum Certification	2020	Construction Online	Mitie Painting and Fabric is one of few contractors working to platinum level standard: this is the highest level of attainment that can be achieved with Constructiononline
In-House Legal Team of the Year, LexisNexis Legal Awards	2020	LexisNexis	Awarded to Mitie's in-house Legal team. The awards recognise excellence in the legal profession both within law firms and within companies such as Mitie. Beating off some strong competition from the household names of Deliveroo, Post Office, and the charity Working Families, the Mitie team were recognised for their outstanding contributions, including their transactional work, the Lloyds Bank contract renewal and their pioneering Employment Tribunal reporting dashboard.
Outstanding Contract Security Company (Guarding) - Mitie Security	2020	OSPAs	Mitie Security was awarded for a forward-thinking approach and commitment to improving standards across the security industry. With a vast range of accredited courses, Mitie's in-house training team has delivered more than 4,000 sessions across the UK, which judges felt demonstrated Mitie's commitment to development. Mitie is the only security company in the Government Agency Intelligence Network (GAIN) and with the use of technology, guards on the frontline can stay connected to the latest intelligence.
Outstanding New Security Product - Merlin	2020	OSPAs	Merlin Protect 24/7 is flexible, accessible and efficient. The secure online security task and incident management system streamlines processes and procedures into one central, easily accessible hub.

Protect 24/7 (Mitie Security)			The innovation digitises the task and incident management process and has the capacity to share anonymised data with clients.
Outstanding Security Installer / Integrator - Mitie Fire and Security Systems	2020	OSPAs	Mitie Fire & Security specialises in the installation and management of fire and life safety security systems and solutions. Mitie's core offers a wide range of CCTV, access control and intruder detection system products as well as a range of fire products, including alarms, extinguishing, suppression and aspirating systems. As a leading systems integrator, Mitie partners with some of the worlds top system manufacturers to provide solutions that suit their clients unique needs.
Outstanding Security Team - Mitie M&S Security Operations Centre Team	2020	OSPAs	The Security Operations Centre (SOC) was awarded an OSPA for its transformational change of M&S' security department by introducing a centralised team focused on CCTV monitoring, incident reporting and live incident support. Their performance has led to £322,000 of stock being recovered, 339 civil recoveries and 938 trespass notices issued.
Outstanding Contract Security Manager or Director - Nav Kalley	2020	OSPAs	Nav Kalley is the account director for Sainsbury's Argos on behalf of Mitie. Nav is recognised with an OSPA for championing development and partnership work. Since 2016 he has worked to build a true partnership, consistently resolved challenges, added value and improved efficiency for the client.
Landscape Company Over £10m Turnover	2020	Pro Landscaper Business Awards	Won by Mitie Landscapes
FM Professional of the Year	2020	Annual Facilities Management Awards Ireland	Won by Una Gallagher. Una joined the Bank Of Ireland (BOI) team as a Mail Room Assistant 13 years ago and was quickly promoted to a Supervisor position. In 2013, Una was promoted to Regional Manager with responsibility for 60 employees across Reception, Mail Room and Facilities. In 2019, Una was promoted again to Head of Soft Services for the BOI contract.
Armed Forces Covenant signatory	2020	Armed Forces Covenant	Signed by Mitie CEO Phil Bentley and Air Marshal Richard Knighton on behalf of the Ministry of Defence. More info here: https://www.armedforcescovenant.gov.uk/about/
Top Employer	2020	Top Employers Institute	For certified excellence in employee conditions. Our policies and practices have been assessed through the analysis of 100 questions which covered 600 people practices including talent strategy, workforce planning, on-boarding and more. Mitie was once again the only FM organisation to qualify.

Living Wage Foundation Recognised Service Provider	2019	Living Wage Foundation	Further information on Mitie's Living Wage Foundation status is contained in the HR section of the Group Standard Responses area
Disability Confident Committed Employer	2019	Disability Confident (Government scheme)	By achieving Disability Confident Committed status, Mitie has committed to ensuring our recruitment processes are inclusive and accessible.
Best Product	2019	Willmott Dixon Central South Supply Chain Awards	Awarded to Mitie Technical Facilities Management Services for the Poole Gateway Building.
Site Supervisor Champion Award	2019	Willmott Dixon Central South Supply Chain Awards	Awarded to Mike Williams.
Site Supervisor Champion Award	2019	Willmott Dixon South West Supply Chain Awards	Awarded to Mike Francis, Jack Lansdown and Daniel Preece.
Recognised among UK's Most Admired Companies. Number two in the 'Support Services (People & Places)' category	2019	Most Admired UK	Mitie came top in four categories in our sector: Diversity and Inclusion, Quality of Products/Services, Ability to Attract, Develop and Retain Top Talent and Long Term Value Potential. Conducted by Echo Research, the survey involved interviews with 271 board reps, analysts and City commentators. Britain's largest public companies and leading employers across 25 sectors were asked to evaluate their peers using 12 criteria and participants rated their sector's rivals on a scale of 0-10. We were listed amongst the likes of Serco, Page Group and Homeserve.
External Contractor of the Year	2019	Loo of the Year Awards	Further detail on page 14: https://www.loo.co.uk/sites/92/pg/396/2732_19FINALVERSIONLOTYBrochure2019.pdf
Inclusive Top 50 UK Employers (Ranked 6th)	2019/2020	Inclusive Companies	Mitie rose from 17th in 2018/19, so being placed sixth is a massive coup. The awarding body stated: "Your position on the list is a testament to your commitment to workforce diversity. There is a need to promote best practices and the organisations carrying out pioneering work in this field to share with other employers across the UK."
Freight and Logistics Improver Award	2019	Heathrow Clean Vehicles Partnership	Awarded to Mitie as part of Heathrow's internal awards scheme.

ISO50001 Energy Management Standard	2019	International Organisation	Awarded to Mitie Energy, meaning we use the most robust energy management system possible for improving energy efficiency over the long-term.
Gold: Best Multi-Channel Campaign	2019	B2B Marketing Awards	Won by Mitie's Connected Workspace
Bronze Award for Direction	2019	EVCOM Industry Awards	Awarded to Mitie's Connected Workspace film.
Innovation of the Year (Project)	2019	Energy Awards	Awarded to Mitie and Vodafone in recognition of their energy performance contract https://www.theenergyawards.com/winners-2019
Security Manager of the Year	2019	Security and Fire Excellence Awards	Awarded to Helen Hyman (M&S / SOC) for Security Manager of the Year, sponsored by Axis Communications.
SFMI Rising Star	2019	Sustainable Facilities Management Index Awards	SFMI recognised our commitment to sustainable FM practice, putting Mitie in the top six FM businesses for sustainability.
SFMI Silver	2019	Sustainable Facilities Management Index Awards	We were graded 'Silver' in what is the UK's only sustainability benchmark for the national FM sector.
Shortlisted for Carbon Reduction Project of the Year	2020	Sustainability Leaders Awards	Mitie has been shortlisted for Carbon Reduction Project of the Year at the Sustainability Leaders Awards 2020. Now in their 13th year, the Sustainability Leaders Awards recognise and reward changemakers within business.
Contracts Manager of the Year	2019	Scottish Decorators' Federation Annual Convention	Billy Lennon (Mitie Painting) awarded 'Highly Commended' for Crown Terrace Care Home
Historic Restoration Project Contracts Manager of the Year	2019	Scottish Decorators' Federation Annual Convention	Joe Burlinson (Mitie Painting) awarded 'Highly Commended' for Merchiston Castle School, Edinburgh

Most Innovative Instore Surveillance Solution	2019	Retail Knowledge 2019 Fraud Awards	Highly Commended' awarded to Mitie Security for the M&S SOC: in recognition of the many ways that a retailer can utilise camera or surveillance technology, to bring benefit to not only the Profit Protection department, but also the wider business.
Most Innovative Physical Solution	2019	Retail Knowledge 2019 Fraud Awards	Highly Commended' awarded to Mitie Security and B&Q for the B&Q crime centre: in recognition of innovative approaches to an existing, tried and tested solution or genre.
Chef Manager of the Year	2019	The Caterer Catey Awards	Won by Andrea Fawcett of Gather & Gather at plastics firm Renolit in Cramlington, Northumberland
Business and Industry Caterer of the Year	2019	The Caterer Catey Awards	Won by Mitie's exclusive catering partner, Gather & Gather
Supplier of the Year	2019	JLL Responsible Property Management Awards	The RPM awards are a way for JLL to encourage, support and showcase the fantastic work which their teams, clients and supplier partners do every day across the country. The awards attract over 100 entrants across eight different categories, which are judged by an external panel.
Top 100 Most Influential Women in Engineering: Jo Davis	2019	Inclusive Boards and the Financial Times	The list, produced by board appointments firm, Inclusive Boards, in partnership with the Financial Times, was officially launched at the Inclusive Boards: Women in Engineering Leadership Conference on 22 October 2019.
Impact on Organisational Performance	2019	IWFM Awards 2019	Mitie provides a fully integrated facilities model at 28 of Rolls-Royce's UK sites. Last year, Mitie entered its 22nd year of its partnership with Rolls-Royce, and the third year of the current contract. https://www.iwfmawards.org/winners-2019/
FM Project of the Year	2019	Facilities Management Awards Ireland	Recognising the lighting upgrade project at Vodafone's Ireland HQ at Mountainview.
Gold Masternaut CO2 certificate	2019	Masternaut Fleet CO2 certification programme	Independently verified by the Energy Savings Trust, Masternaut's Fleet CO2 Certification is calculated by analysing telematics data from each vehicle in the Mitie Fleet, to track fuel consumption and how much CO2 is emitted over the year, compared to the previous 12 months. Mitie saved 770 tonnes in 2018.
Safety Excellence Award	2019	Toyota Motor Manufacturing (UK) Ltd	Nominated by Plastics in recognition of Mitie's contribution to improving health and safety culture to achieve safe and successful summer shutdown activity

British-Irish Airports Unsung Hero of the Year (Big Airports)	2019	British-Irish Airports Expo	Mitie's Heathrow mailroom team were honoured at the 2019 expo for British and Irish airports for their calm response to a suspicious package. The team escalated the occurrence so the building could be safely evacuated. Other airports were notified so they could also reactive proactively to similar packages sent on the same day.
Heathrow Star: Team of the Year	2019	Heathrow Airport	Mitie's Heathrow mailroom team were honoured at the airport's annual internal awards ceremony for their calm response to a suspicious package. The team escalated the occurrence so the building could be safely evacuated. Other airports were notified so they could also reactive proactively to similar packages sent on the same day.
Outstanding Security Installer / Integrator	2019	Outstanding Security Performance Awards	For the design, build and management of Vodafone's Security Operations Centre (V-SOC) in Birmingham.
Outstanding Security Officer	2019	Outstanding Security Performance Awards	Won by Stephen O'Connor - VSG
Silver Award: Defence Employer Recognition Scheme	2019	Defence Employer Recognition Scheme	The scheme encompasses bronze, silver and gold awards for employer organisations that pledge, demonstrate or advocate support to defence and the armed forces community, and align their values with the Armed Forces Covenant.
Green Apple Award	2019	The Green Organisation	Awarded to Waste Management for our work with JLL (Northfield Shopping Centre).
Green Apple Award	2019	The Green Organisation	Awarded to Waste Management for work with Pinsent Masons.
Green Apple Award	2019	The Green Organisation	Awarded to Waste Management for work with Rolls-Royce Plc.
Green Apple Award	2019	The Green Organisation	Awarded to Waste Management for work with Deloitte.
Cyber Essentials Plus certified	2019	National Cyber Security Centre. Government-backed	The entire Mitie estate is Cyber Essentials+ certified. To achieve the certification, we needed to ensure that all desktops and laptops have the latest patches (including security) and up to date software installed.

ISO27001 certificate	2019	International Organisation for Standardization / International Electrotechnical Commission	ISO 27001 certification is the only internationally recognised and trusted information security management standard that can be independently certified to cover People, Process and Technology.
Top Employer	2019	Top Employers Institute	For certified excellence in employee conditions. Mitie was the only FM organisation to qualify.
Inclusive Top 50 UK Employers	2018/19	Inclusive Companies	Placed 17th and the only FM organisation to qualify.
Hospitality Assured Best Newcomer	2019	Institute of Hospitality Awards	Recognising IFM delivery at Marsh McLennan's Tower Place HQ.
Hospitality Assured Most Improved Score	2019	Institute of Hospitality Awards	Mitie scored 82% , an increase of 3.37%, which makes Mitie 1Team at Vodafone one of Hospitality Assured's top five scoring organisations. The average for the FM industry is 72.5% and the average across all business sectors is 72.1%. This positions the Mitie 1Team at Vodafone the top of the FM sector.
Hospitality Assured Team of the Year Finalist	2019	Institute of Hospitality Awards	Mitie was a finalist but got pipped at the post by BaxterStorey
Premier Trophy Award	2019	Painting and Decorating Association	Mitie awarded the Premier Trophy Award for completing a major refurbishment to Glenbuck Court residential complex in Surbiton
Best Newcomer - Midlands	2019	British Security Industry Association British Security Awards	Awarded to Lauren Summers, Intelligence Researcher / Junior Analyst at the JLL National Incident Communication Centre / GSOC for her excellent customer service.
Best Newcomer - National winner!	2019	British Security Industry Association British Security Awards	Awarded to Lauren Summers, Intelligence Researcher / Junior Analyst at the JLL National Incident Communication Centre for her excellent customer service.

Best Team - National winner!	2019	British Security Industry Association British Security Awards	Eurostar team won for the ease with which they handle change, enthusiasm, teamwork and the added value they bring to Eurostar.
Best Team - Midlands	2019	British Security Industry Association British Security Awards	Hammerson Security Team (VSG)
Best Team - Tyne and Wear	2019	British Security Industry Association British Security Awards	JLL Security Team, Follingsby Park, Tyne and Wear (VSG)
Best Team - South	2019	British Security Industry Association British Security Awards	Brighton and Hove BCRP Security Team
Best Team - Scotland	2019	British Security Industry Association British Security Awards	Hammerson Shopping Centre Security Team (VSG)
Outstanding Act - Scotland	2019	British Security Industry Association British Security Awards	Steven Penman, JLL, Kingdom Shopping Centre, Glenrothes (VSG)
Outstanding Act	2019	British Security Industry Association British Security Awards	Steven Hart, Sainsbury's
Outstanding Act	2019	British Security Industry Association British Security Awards	Andrew Salmon, Lee Godfrey, Karl Smith (VSG)
Service to the Customer - Midlands	2019	British Security Industry Association British Security Awards	Darren Pounder, Hammerson Victoria centre, Leeds (VSG)

Service to the Customer - London	2019	British Security Industry Association British Security Awards	Harry Potter, Lloyd's (VSG)
RoSPA Gold	2019	Royal Society for the Prevention of Accidents	Awarded to Mitie Engineering
RoSPA Gold	2019	Royal Society for the Prevention of Accidents	Awarded to Mitie Security
RoSPA Gold Medal	2019	Royal Society for the Prevention of Accidents	Awarded to Cumbria Collaboration for achieving six consecutive gold awards
Cleveland Police Gold Rose Award	2019	Cleveland Police	Award to Care & Custody colleague Kirsty Bennett for acts of care and compassion
UK Roofing Industry Choice Award	2019	National Federation of Roofing Contractors	Won by Mitie Tilley Roofing Ltd for the Unit 800 Aztec West in Bristol's premier business park
UK Roofing Reinforced Bitumen Membranes Award	2019	National Federation of Roofing Contractors	Won by Mitie Tilley Roofing Ltd for the Unit 800 Aztec West in Bristol's premier business park
Personnel Today Awards - Shortlisted - RESULT PENDING	2019	Personnel Today	
Engagement Excellence Awards - Finalist - RESULT PENDING	2019	Reward Gateway: The Employee Engagement People	Mitie in the finals for Best Approach to Engagement Surveys

PDA Awards - Very Highly Commended	2019	Painting and Decorating Association	Mitie Property Services UK was Very Highly Commended' in the Residential Category for their works at Glenbuck Court and Studios in Surbiton https://paintingdecoratingassociation.co.uk/eventsandawards/premiertrophyawards-2019/
Gold Safety in Roofing Award	2018	National Federation of Roofing Contractors	This was the seventh year in a row that Mitie was awarded Gold by the UK's largest roofing trade association
Commercial Building Energy Project of the Year	2018	Energy Awards 2018	Won by Mitie for our innovative energy project with partners Rolls-Royce and SHEco for work completed in Bristol https://www.theenergyawards.com/winners-2018
Winner Landscape Company Over £10m Turnover	2018	ProLandscaper Business Awards	Won by Mitie Landscapes
Hospitality Assured Team of the Year	2018	Institute of Hospitality Awards	Mitie Vodafone
Green Apple Gold Award	2018	The Green Organisation	Awarded to Waste Management for work with JLL at their Maggs House site.
Green Apple Silver Award	2018	The Green Organisation	Awarded to Waste Management for work with Le Manoir aux Quat'Saisons
Green Apple Silver Award	2018	The Green Organisation	Awarded to Waste Management for work with National Rail at their Milton Keynes HQ
Green Apple Bronze Award	2018	The Green Organisation	Awarded to Waste Management for work with Parkdean Resorts
Green Apple Bronze Award	2018	The Green Organisation	Awarded to Waste Management for work with JLL's Four Seasons Centre in Mansfield
Logistics Award for Environment / Sustainability	2018	SHD Logistics Awards 2018	Awarded to Mitie with CitySprint for the launch of the UK's first hydrogen van for logistics

Foodservice Waste Management and Prevention Award	2018	waste2zero	Gather & Gather won Best Waste Prevention Project in the non-food category
Sustainable Restaurants Association Rising Star	2018	Sustainable Restaurants Association	Gather & Gather won the highest possible accreditation from the SRA
Butlers Trust Award	2018	Butlers Trust	Awarded to Care & Custody colleague Dorothy Coomber for her contribution to the mental wellbeing of detainees
Butlers Trust Award	2018	Butlers Trust	Awarded to Care & Custody colleague Jackie Smart for the support given to detainees and officers across the centre
Cleveland Police Commander's Commendation	2018	Cleveland Police	Awarded to Care & Custody colleague Ian Daniels for outstanding acts in crime and justice
Outstanding Contract Security Company	2018	Outstanding Security Performance Awards	Won by VSG
Outstanding Security Officer	2018	Outstanding Security Performance Awards	Awarded to Muhammad Fahim, Mitie Total Security Management
West Herts Hospital Staff Award	2018	West Herts Hospitals	Awarded to Mitie Porter Andrew for remarkable bravery and quick thinking when helping a patient in A&E
Doreen Heyes Award	2018	British Institute of Cleaning Science Awards	Won by Mitie Cleaning in recognition of high levels of compliance at St George's Hospital, London, where Mitie has a dedicated training facility to ensure high standards are maintained
Gold Award: South and South East In Bloom Awards	2018	Britain in Bloom	Won by Mitie Landscapes and our client JP Morgan

Best Use of Technology	2017	Restaurant Marketer and Innovator Awards	Gather & Gather won for a new app enabling clients to order drinks and beat the queues
Best Public Toilet	2017	British Toilet Association Loo of the Year Awards	Mitie Cleaning won the gong in partnership with Wychavon District Council in recognition of the high standards at St Andrew's Precinct, Driotwich
Foodservice Waste Management and Prevention Award	2017	waste2zero	Gather & Gather won for Best Waste Prevention Project in the non-food category
HR Award	2017	The Caterer Cateys	Gather & Gather won in recognition of developing their food ideals and reducing employee turnover
Front of House Team Award	2017	The Caterer Cateys	Gather & Gather won for improving customer experience at Vodafone by providing healthier choices
Account Director of the Year	2017	Premises and Facilities Management Awards	Awarded to Lois Collins, Mitie account director for PWC
Partners in Expert Services	2017	Premises and Facilities Management Awards	Mitie Connect with Linklaters
Promoting Diversity Employer of the Year	2017	Scottish Apprenticeship Awards / Scottish Training Federation	
EON Macro Employer of the Year	2017	National Apprenticeship Awards	
Howard League for Penal Reform Police & Adults category	2017	Howard League for Penal Reform	Mitie Care & Custody in support of a diversion pathway for problem gamblers. With Chesire Contabulary and Beacon Counselling Trust

Best Contribution to Standards in the Security Sector	2017	Security and Fire Excellence Awards	Won by Sainsbury's, Mitie, PaS and Sussex Police by Mitie Total Security Management
Security Manager of the Year	2017	Security and Fire Excellence Awards	Won by Muhammad Fahim, Eurostar, Mitie Total Security Management
Customer Focus Award (Large Enterprise)	2017	Institute of Customer Service UK Customer Satisfaction Awards	Won by Mitie Signature
Achievement in Apprenticeship and Skills	2016	Premises and Facilities Management Awards	In recognition of the quality and innovation of Mitie's technical FM apprenticeship
BIFM Brand Impact Award	2016	BIFM Facilities Management Awards	Won by Gather & Gather
Design Effectiveness Award	2016	Design Effectiveness Awards	Won by Gather & Gather for communicating the value of design by measuring its true effectiveness
Client Commitment to Training	2016	British Institute of Cleaning Science Awards	Win for the Durham University contract for their BICSc training standards on the Queens Campus