

Resource Not Waste

How to transform waste into a resource

Whatever the business activity, waste will be generated. This has both cost and environmental implications.

Adopting a waste management process maximises the ability to reduce waste and recycle more, as well as controlling and reducing costs, improving efficiency and achieving carbon targets.

Plan Zero pledges to remove single use materials wherever possible, this is our 'Resource Not Waste' philosophy. We strive for our clients to achieve zero waste and we send over 90% of material for reuse, recycling or recovery.

Through understanding of waste arisings, it is possible to implement effective management of waste, reduce waste from packaging & products and increase operational efficiencies.

Plan Zero 'Resource Not Waste'

We believe that waste is a resource. Over 250 waste experts including CIWM chartered waste managers, help our customers to manage their waste in line with the principles of the waste management hierarchy. Reduce / Reuse / Recycle.

Plan Zero helps minimises the creation of waste and maximises the potential for reuse and recycling. It also focuses on engaging with employees and facility users.

Our Plan Zero Resource Not Waste approach is simple: Waste Match **Improve Engage** We assess the waste We will bring redundant We will develop, deliver resources back into produced and identify and track bespoke education and a strategy to reduce, use for the benefit awareness programmes, including and recycle. of communities and the **CIWM** accredited Waste Smart environment. training.



Improve

Our aim is to improve waste management processes where eradication of waste is not possible. To do this, we will deliver:

- Waste composition analysis
- Right sizing projects to reduce container collections and costs
- Recycling rebates for on-site segregation
- Reverse logistics cost avoidance to increase direct recycling levels
- Waste Performance Certification
- On-site technology for food, coffee & commodity trading.

Waste Match

Waste Match is our circular economy resource platform to help find cost effective, ethical and environmental disposal routes for surplus assets. We work with organisations large and small to put surplus assets into the hands of those that can make best use of them. Waste Match will:

- Bring redundant resources back into use for the benefit of communities and the environment.
- Support charities, social enterprises and community groups across the country.

Engage

We believe it is important to encourage employees and site users to minimise the waste they produce, recycle and engage in wider sustainability initiatives. We will:

- Develop bespoke education and awareness campaigns
- Increase dialogue between your employees and the Mitie team
- Deliver CIWM accredited
- Waste Smart training
- · Kick-start improvement ideas
- Track status via Innovation Project Planner (IPP).

Zero waste in our delivery

We are working across Mitie to implement innovative waste solutions. For example, with our landscaping teams we have provided a zero waste initiative by replacing single-use plastic bin liners used for litter collection with reusable satchels.



Our reusable satchels can also hold a resuable water bottle and coffee mug for refreshment on the go.

All collected materials are segregated for onward recycling / reprocessing to make new products.

We are proud that our service ensures full recovery of all materials that have been previously discarded.



Plan Zero is making net-zero carbon happen.

We are committed to the removal of singleuse materials from our activities.

Our new Bin The Bag solution removes all single use plastic bin liners from the Mitie office estate. While also ensuring a clear and easy to use internal infrastructure to maximise recycling and reduce waste.

We are also an accredited trainer from the Chartered Institute of Wastes Management with a number of our team also achieving the status of Chartered Waste Manager.