



MiNews

Issue 10 – week ending 11th December 2020

New Royal London House is Open for Business!

New Royal London House in Alderley Park officially opened on 30 November welcoming the first phase of Royal London staff.

The opening has been a huge success and it was fantastic to have people using and enjoying the building and our services.

There were approximately 100 of our Royal London colleagues on site throughout the pilot week and all were impressed with the new building.

The Front of House and Workplace Concierge team enthusiastically welcomed and supported the Royal London staff through their first week in the building. Adapting to the safety challenges brought on by COVID-19, they have been champions in ensuring the building is a safe and pleasant environment for all to work.

Keep reading to learn more!

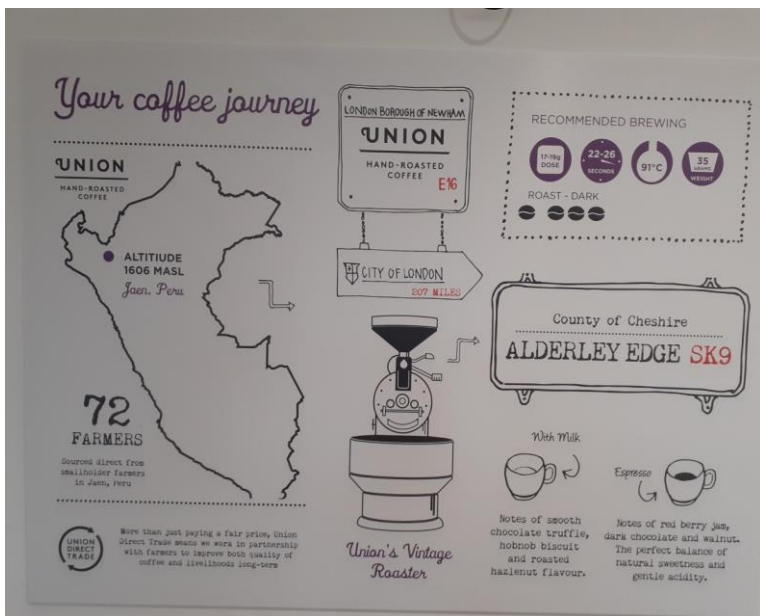


NRLH Restaurant Opens during Pilot Week

Our Gather & Gather catering partners launched the exciting new restaurant and coffee bar at New Royal London House during the pilot week. The high-end refit was a perfect venue for sampling a variety of hot food offerings, deli, grab & go and their fabulous coffee!

The first weeks' sales numbers speak for themselves: sold were **531** hot drinks, **415** main meals, **193** breakfasts and **145** paninis!

The first week of the pilot was a big success and it was great to welcome back our catering team.



A Reminder: Health, Safety and COVID-19



Staying Safe: Catriona Cheyne models the new branded face masks given to the Front of House workstream.

Follow Best Practice

Your health and well-being are our main concern and we ask that you follow best practice on COVID-19 protocol regarding:

- Social distancing
- PPE usage
- Hygiene
- Your mental health

Available Resources

Where to find COVID-19 resources:

- Coronavirus Communications Hub on Minet (Mitie's intranet)
- Know How Guide (QHSE section)

Mobilisation Survey: last chance

Thanks to all who participated in the Mobilisation Survey! The survey will close in two weeks, so there's still time to let us know your opinions of the mobilisation process.

It couldn't be easier: just open your phone camera and scan this QR Code to begin the survey. Your feedback helps us improve our processes and is greatly appreciated! We can't wait to hear from you!

