

# Mitie Workplace Designing for now and the future



TECHNICAL  
SERVICES

## People-centric, technology-driven, sustainable, and dynamic workplaces are the new-now.

The last year has given us all a new perspective of what the workplace means to us. In an uncertain future, it is more important than ever that the workplace is flexible, sustainable, and enhances our clients' culture and strategy.

With our deep knowledge of workplace, and our dedication to client experience, Mitie know how to create exceptional

spaces with experience and quality at the core. Just like its leading-edge Facilities Management capabilities, Mitie offers a fully integrated workplace design and refit solution with our in-house, multi-disciplinary team. Workplaces are designed and delivered with a people-centric approach and optimised with our award-winning technology and relentless commitment to sustainability.

Mitie's solutions use intelligent, technology-enabled design to turn functional workplaces into socially engaging culture spaces.



## Expertise, experience and unwavering commitment to quality and sustainability



Bespoke portfolio analysis and workplace strategy. Extensive use of BIM, 3D and environmental modelling.



Projects delivered by in-house technical experts from start to finish, supported by exclusive partnerships.



Complete solution of mechanical, electrical, architectural, interior design, space planning and move-management services.



Mitie offers a fully-integrated approach using our insights from facilities operations across all project stages and IoT technology.

## Mitie Refit and Remodel brings the project to life – from design through to handover



**Project Management**



**Supply chain management**



**Construction operations**



**Assurance and compliance**

Using Mitie's PAAS © (Process Assurance and Authorisation System) throughout the project, we provide complete assurance across design, construction, delivery, and warranty management.

We manage the whole construction operations chain, with strong operational multi-disciplinary site management, including Mitie's own labour, subcontractors and suppliers.



**We are proud of delivering superior outcomes that the client can rely on.**

Mitie's time and cost performance indicators regularly outperform the industry averages, and its customer satisfaction feedback yielded an excellent **Net Promoter Score of +58**.

**“I'd like to thank you all for being such an amazing team to work with. I've been incredibly impressed at how you've all pulled together to deliver the project.”**

Programme Manager



### Case Study: Aerospace Manufacturer



Mitie was approached by a large Aerospace manufacturer to redesign their Data Experts Office in The Midlands. The brief was to provide a working environment that was flexible, modern and ensured the space was future-proofed for growth and expansion.

The client's vision was an urban, industrial, New York loft inspired environment. To achieve this, the design incorporated exposed ceilings and focused on natural materials to add texture. Brick and concrete finishes were applied to the walls, this combined with graffiti artwork provided the office with an urban identity.

The space is brought to life with the bright splashes of colour while the wide range of work settings allow for a comfortable, flexible and ultimately exciting environment to work in.



**Click here to read more in the [online brochure](#)**

**Click here to view [Mitie's White Paper: Bouncing Back – Building the Future Workplace](#)**