| | Target Area | Baseline (FY18/19) | FY20/21 | FY21/22 | FY22/23 | FY23/24 | FY24/25 |
|---------------------|--|-------------------------------------|---------|---------|---------|---------|---------|
| D D Employment | % of employees where Mitie control salary paid Real Living Wage | 75% | 100% | 100% | 100% | 100% | 100% |
| | % of employees through Apprenticeship scheme | 2.3 | 2.5 | 3.0 | 3.5 | 4.3 | 5.0 |
| | % of women on MLT | 18 | 20 | 25 | 35 | 35 | 40 |
| | % of of racially diverse colleagues on MLT | 3 | 3 | 3 | 10 | 10 | 20 |
| | Target Area | Baseline (FY18/19) | FY20/21 | FY21/22 | FY22/23 | FY23/24 | FY24/25 |
| Responsibility | Spend with VCSEs | £0.3m | £0.3m | £0.75m | £1.5m | £2m | £2.25m |
| | % of Spend with SMEs (Group; commit to maintain public sector % SME spend above 33% target) | 27 | 29 | 30 | 31 | 32 | 33 |
| | % of Spend on Supplier Management Framework | 0 | 28 | 35 | 37 | 39 | 40 |
| Community Community | Target Area | Baseline (FY18/19) | FY20/21 | FY21/22 | FY22/23 | FY23/24 | FY24/25 |
| | Number of Volunteer Paid Hours | 3,032 | 8,000 | 10,000 | 12,000 | 14,000 | 16,000 |
| | Number of Health and Wellbeing training hours delivered | Not measured | 2,000 | 4,000 | 6,000 | 8,000 | 10,000 |
| | Armed Forces recruitment *This target relates to maintaining Armed forces recruitment at a percentage of 0.5% above population average | Not measured | 2.6% | 2.48% | 2.43% | 2.39% | 2.34% |
| | Target Area | FY18/19 | FY20/21 | FY21/22 | FY22/23 | FY23/24 | FY24/25 |
| Environment | | | | | | | |
| | CO2 Emissions (tonnes) *baseline data has changed due to the acquisition of | 28,912 (old baseline) | 25,000 | | | | |
| | Interserve and the subsequent addition of buildings, fleet etc. | FY19/20 38,037 (new baseline) | | 25,230 | 20,300 | 13,340 | 5,220 |
| | % of Fleet Zero Carbon | 0 | 15 | 30 | 45 | 65 | 85 |
| | Waste to landfill (tonnes) | 376 | 350 | 250 | 100 | 50 | 0 |