



Mitie Group plc 2021 Annual General Meeting (“AGM”)

Shareholders continue to be encouraged to attend the 2021 AGM electronically. If you do wish to attend the physical meeting, please:

- Inform us in advance that you will be attending the meeting in person via email to investorrelations@mitie.com;
- Allow plenty of time to complete registration and security procedures;
- Enter the building at The Shard Offices reception area, make yourself known to the Mitie representative and follow their instructions;
- Provide your proof of ownership to Mitie’s registrars;
- Provide your photo ID to The Shard reception desk and complete the required registration process. Please note that this is a mandatory condition of entry to The Shard Offices;
- Complete all Shard security procedures. Please note that this is a mandatory condition of entry to The Shard Offices;
- Take a lift to Floor 12 (where Mitie’s offices are based);
- Complete a temperature check using Mitie’s thermal camera;
- Use the hand sanitiser provided; and
- Note that a facemask must be worn upon entering The Shard and in all Shard communal areas, including lift lobbies (unless you are medically exempt from doing so).