

Greenhouse Gas ('GHG') Emissions FY23/24

At Mitie, we see the climate emergency as a business-critical issue that needs to be addressed within our operations. Four years ago, we launched our industry-leading 'Plan Zero' commitment to set a clear pathway on how we will decarbonise our business and reach net zero carbon emissions by 2025 (Scope 1 and 2). This focuses on three key areas.

- Eliminate carbon emissions from power and transport,
- Eradicate non-sustainable waste
- Enhance inefficient buildings to meet the highest environmental standards.

Our 2025 target accounts for Scope 1 and 2 and our 2035 target encompasses Scope 3. Additionally, last year we received confirmation that we have achieved a validated near-term, long-term, and net zero science-based target from the Science Based Targets initiative.

Absolute Emissions				
Emissions	FY23	FY24	Change from previous year	% change from previous year
Total Scope 1 (tCO₂e)*	19,225	18,265	-960	-5%
<i>Emissions from fuel combustion across our fleet</i>	19,177	18,229	-948	-5%
<i>Emissions from gas combustion in our occupied buildings</i>	48	36	-12	-32%
Total Scope 2 (tCO₂e)	1,890	2,258	368	16%
<i>Emissions from the purchase of electricity across occupied buildings (location based)</i>	433	460	27	6%
<i>Emissions from electricity consumption across our EV fleet</i>	1,457	1,798	341	19%
Total Scope 1 & 2 (location based)	21,115	20,523	-592	-3%
Total Scope 1 & 2 (Market Based)	20,682	20,063	-619	-3%
Total Scope 1 & 2 (Location Based inc. 4,000 verified emissions reduction carbon credits)		16,523		
Intensity – Emissions ratio				
tCO ₂ e/£m revenue (Scope 1 & 2)	5.21	4.57	-0.64	-14%

*Reported data covers company emissions and energy consumption that occurs within the UK for Mitie Group PLC

*Refrigerant data has been excluded due to challenges obtaining accurate data on landlord managed sites, this is considered immaterial.

*Total greenhouse gas (GHG) emissions are reported using the financial control approach

*Our methodology aligns with Defra's Environmental reporting guidelines and uses the government's greenhouse gas reporting conversion factors to quantify emissions.

*The Verified Emissions Reduction Carbon Credits relate to a social cookstove project in Nigeria and is verified by Gold Standard

*Our carbon emissions are independently verified in accordance with ISO14064-1

Like for like analysis highlights that Mitie’s absolute emissions has decreased by 3%, and emissions intensity has decreased by 14%. Mitie are seeing a 32% decrease in carbon emissions from gas consumption for heating and 6% increase in emissions from electricity consumption for our built estate. We attribute these changes to our decarbonisation programme to remove fossil fuelled heating systems and replace them with low carbon heat pumps. It is further noted that Mitie have increased its carbon inventory with some significant acquisitions over this period.

In line with our expectations, we continue to see a steady increase in electricity consumption and carbon emissions for our Electric Vehicles (EV) as we transition further to an all-electric fleet. Mitie has increased the EVs in service since last year by 1,889 and currently have 5,083 in operation (66% of the fleet) and this initiative will continue to eliminate our Scope 1 emissions from diesel. Our total fleet has increased by 310 vehicles following recent acquisitions and contract wins.

In this reporting year FY23/24 Mitie continue to record our full Scope 3 emissions from our supply chain and commuting figures for the whole organisation in line with our verified science-based targets. We have seen a reduction in both figures despite an increase in supplier spend by over £300m. The reductions are attributed to improved accuracy in carbon reporting and supplier reductions in their own carbon emissions.

Environmental Data

Further details on our environmental performance can be found in the table below:

Consumption	FY23	FY24	Change from previous year	% Change from previous year
Electricity consumed across occupied buildings (kWh)	4,931,269	4,790,022	-142,247	-3%
Gas consumed across occupied buildings (kWh)	1,668,849	817,131	-851,719	-51%
Fuel used by vehicles for business travel (kWh)	80,238,049	76,605,383	-3,632,666	-5%
Electricity used by EV vehicles for business travel (kWh)	7,331,647	8,684,230	1,352,583	18%
Total Organisational Energy Consumption (kWh)	94,169,814	90,896,766	-3,273,048	-3%
Water consumed across occupied buildings (m ³)	16,392	27,941	11,549	70%
Total waste generated across occupied buildings (tonnes)	306	398	92	30%
Hazardous Waste (tonnes)	0	0	0	0%
Total waste to landfill (tonnes)	2	0	-2	-100%
Energy from waste	82	188	105	128%
Total waste recycled (tonnes)	222	210	-12	-5%
Recycling rate	72%	53%	-20%	-27%

