



mitie

intelligence, risk &
advisory services

Mitie Intelligence, Risk and Advisory Services

Empowering organisations to anticipate threats,
manage risk and operate with confidence

Contents

04

Future-focused protection and assurance

14

Safer Communities

06

Our capability

16

Why choose MIRAS?

08

Anticipate threats

16

Our accreditations / certifications

10

Manage risks

18

Get in touch

12

Operate with confidence

Future-focused protection and assurance with Mitie Intelligence, Risk and Advisory Services

Organisations are facing more complex risks than ever before. The risks are also increasingly interconnected. That means dealing with them in silos is ineffective; organisations must adopt an approach that accounts for physical, digital, geopolitical and regulatory threats as part of the same ecosystem. The answer is an integrated, intelligence-led solution that keeps your organisation secure, compliant and prepared today and in the future.

Emerging risk landscape

The risk landscape is evolving at pace. Organisations therefore need to ensure they understand and manage current risks alongside those that are yet to come. But what are these specifically?

Espionage and surveillance threats

- Hidden electronic devices that target buildings, people and communications
- Covert surveillance that compromises sensitive operations, intellectual property and privacy

Insider and physical security threats

- Risks that originate within organisations are a significant concern
- Gaps in physical defences that are vulnerable to adversaries / competitors

Compliance and legislative risks

- Changing obligations and evolving legislation create regulatory exposure
- Legislation complexity means organisations may struggle to remain compliant

Digital and geopolitical risks

- Online exposure to cybercrime requires specialist management
- Rapid geopolitical shifts can impact operations and require dedicated intelligence

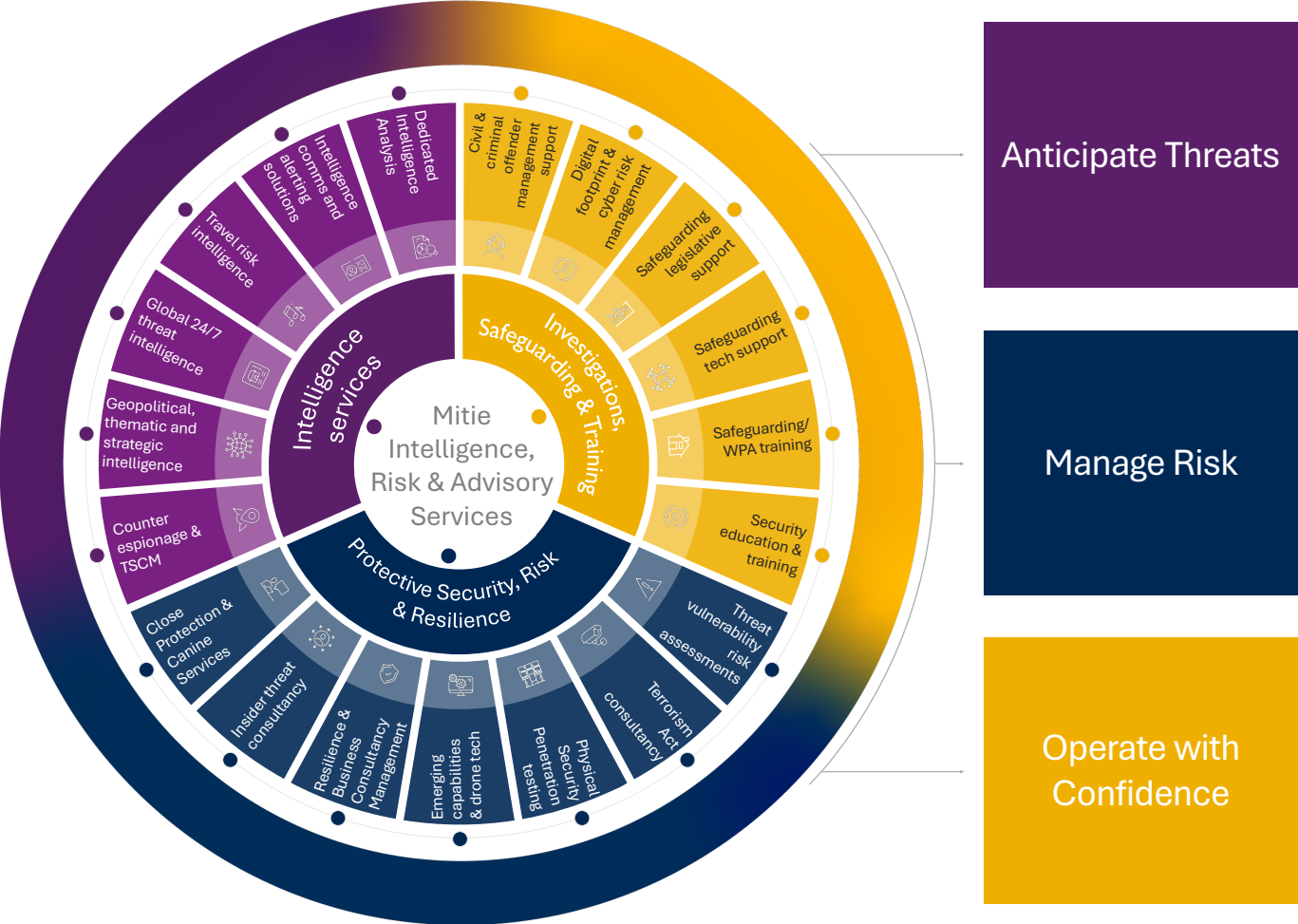
Community and social risk

- Organisations face growing risks relating to the safety of colleagues travelling to and from work
- At the same time, organisations must manage broader safety risks within the communities they serve

Mitie Intelligence, Risk and Advisory Services (MIRAS) uses intelligence to shape strategic risk-related decisions and enable safer communities. This future-focused security means you can anticipate threats, manage risk and operate with confidence.

Our capability

MIRAS brings together three complementary functions offering multiple services, providing a comprehensive approach to your organisation's safety.



Our delivery has three distinct pillars...

01. Anticipate threats:

Actionable insight through intelligence services

Through Mitie's Intelligence Hub, we provide smart threat monitoring services 24/7. Your operations are backed by intelligence analysts, who specialise in detecting and preventing crime. With details including the frequency, location and timing of potential threats, you stay ahead of the dynamic risk landscape.

Artificial Intelligence is a critical part of the service, validating sources and assessing the credibility of information.

Our 30,000 frontline security officers provide further intelligence on the ground. They're supported by platforms for incident logging, escalation and resolution. This culture of intelligence sharing benefits organisations and individuals, aligning with Mitie's pledge to create 'Better places, thriving communities'.

Counter-espionage services also help our customers defend threats from competitors, employees, criminals or terrorists. With deep expertise in Technical Surveillance Countermeasures (TSCM), we offer a suite of services to keep your organisation and people safe.



02. Manage risk:

Protect people, places and assets

Our risk analysis and consultancy are delivered by experienced information experts. They're selected from a range of backgrounds, including the Government, military and academia. This ensures diversity of expertise and analytical approach.

26%

of respondents to a Government crime survey who had suffered sexual harassment experienced it at work.

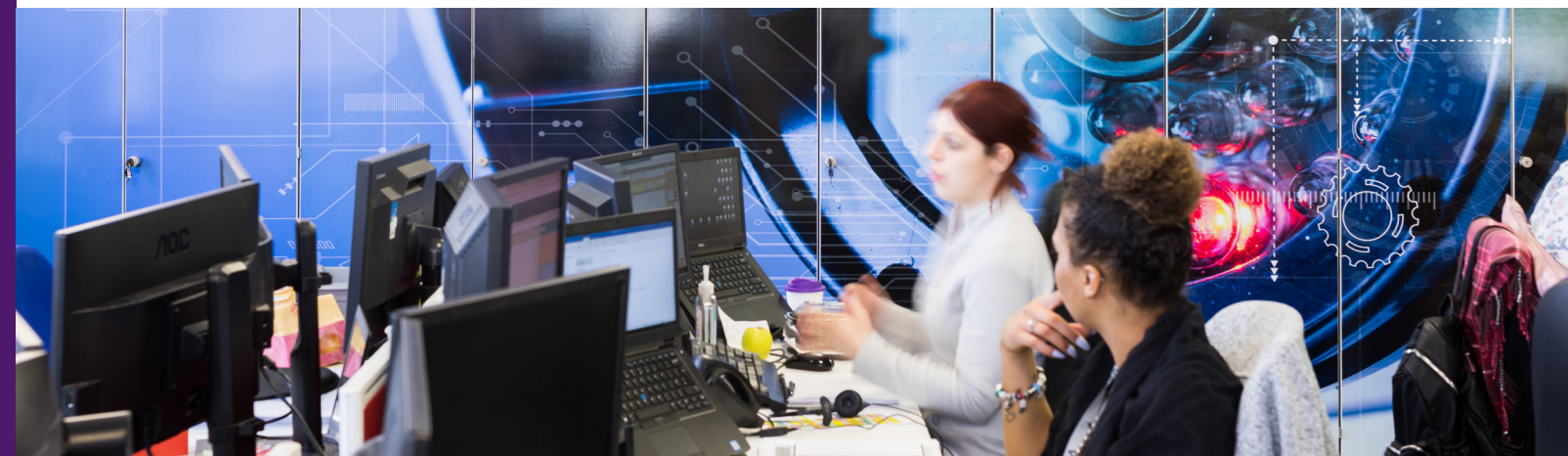
Source: [ONS](#)

Our people are backed by the latest solutions. For example, we can detect hidden electronic surveillance devices to make sure estates and people are protected from unauthorised monitoring.

We also provide specialist insider threat consultancy, helping organisations identify, assess and mitigate risks posed by internal actors. Our insider risk programmes combine behavioural insight, governance frameworks and monitoring strategies to protect your people, assets and data.

In addition, our resilience and business continuity management services ensure organisations are prepared for disruption. From business impact analysis and continuity planning through to crisis management and physical penetration testing, we embed resilience into operations and strengthen organisational stability.

Additional services include executive protection, risk assessments and enhanced privacy and security for individuals and organisations. Our integrated delivery brings lower risk, faster incident response and consistently high standards.



03. Operate with confidence

Peace of mind with leading advisory, safeguarding, investigation and training solutions

At MIRAS, we combine investigations, safeguarding and training expertise to help you manage risk proactively and respond confidently. Our integrated approach ensures your organisation remains compliant, resilient and prepared.

We provide specialist investigative support from initial response through to resolution, including civil and criminal offender management and case support. Our capabilities also extend to digital footprint analysis and cyber risk management, helping you identify threats early and act decisively.

Our safeguarding experts come from a range of business and security disciplines. Their input strengthens safeguarding frameworks and supports compliance with legislation such as the Worker Protection Act 2023 and the Terrorism (Protection of Premises) Act 2025. You benefit from practical guidance that embeds best practice.

Technology underpins delivery; Mitie's Merlin Protect software provides risk visibility and insight into incidents affecting your organisation. Real-time intelligence helps you adapt to unique challenges and drives continuous operational improvements. Through industry-recognised training we also build internal capability, including the SFJ Awards Level 4 Certificate for Protective Security Advisers and the MSc International Security and Risk Management.



42%

of UK businesses experienced some form of crime in the year up to May 2026.

Source: [British Chambers of Commerce](#)

Safer Communities

Organisations are increasingly aware of the risks to people and the communities in which they work.

MIRAS is committed to enabling Safer Communities for colleagues, customers and the general public. Working with the Police, clients and organisations across the public and private sectors, we're helping to shape safe environments where people feel secure and supported.

Through our nationwide presence of 80,000 colleagues, real-time intelligence and partnership with WalkSafe, the UK's leading personal safety app, we're supporting communities to address their safety challenges. Our approach is shaped by data-backed insights that drive action. To achieve our goal, we're also supporting customers to get to grips with a range of legislation including:

- Worker Protection Act 2023
- Terrorism (Protection of Premises) Act 2025, commonly referred to as Martyn's Law
- Employment Rights Act
- Financial Conduct Authority (where safeguarding applies)

77%

of British adults are concerned about false information online.

Source: [Reuters Digital News Report 2026](#)



Why choose MIRAS?

We deliver fully integrated services in-house, giving you greater control, consistency and quality across every stage. In turn you benefit from reduced risks, deeper insights and more consistent standards.

Our capabilities enable a faster, more effective response to protection and assurance. With a suite of intelligence-led services from a single provider, this gives greater transparency and accountability.

Passionate about bringing value to our services, by strengthening organisational resilience through advanced analytics and operational expertise, we are supporting safer environments through community-focused initiatives.

We are independently certified to leading ISO standards, demonstrating our commitment to quality, security and continuous improvement.

Our accreditations and certifications



Get in touch

Let's chat about how Mitie Intelligence, Risk and Advisory Services can help your organisation maintain compliance and enable safer communities.

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